

United Way Partner IT Alliance
Assistance Request

Agency Name: *Catholic Social Services of the Miami Valley*

What we need: (volunteer time, equipment, etc.)

*Digital Projector
or laptop with ability to display to TV monitor*

If volunteer time, estimated duration of need:

N/a

How we will support the gift on an ongoing basis:

none

How the gift will support our agency in helping the community:

Will allow us to do badly needed internal IT training for small groups,

Cross-training and safety reminders for social workers,

Volunteer training and client education.

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Agency Name: *Catholic Social Services of the Miami Valley*

What we need: (volunteer time, equipment, etc.)

Small Business Server

To replace our obsolete Windows NT 4.0 Server

That provides file sharing, print and mail services to fewer than 50 workstations that are connected via LAN, DSL VPN and dial-up VPN.

We also need to be able to support a small MS-SQL database on this server.

If volunteer time, estimated duration of need:

N/a

How we will support the gift on an ongoing basis:

We have an agreement with a local firm that can supply professional services for installing and configuring the server and migrating our existing data. The existing server is located in a secure room with a small UPS and appropriate networking.

How the gift will support our agency in helping the community:

This would allow us to spend donated money on serving clients instead of replacing obsolete infrastructure.

(also ... It will allow us to consolidate the backup strategy for our databases which will help to keep client data secure. And by enabling us to keep current administrative and accounting software, it will allow us to continue to demonstrate accountability to our funders and supporters.)

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Agency Name: *Catholic Social Services of the Miami Valley*

What we need: (volunteer time, equipment, etc.)

Hardware and software upgrade of 19 workstations.

These workstations are running Windows 98 and Office 97 or Office 97 Professional (which are obsolete) and have only 64MB RAM.

With a memory upgrade they can take an operating system upgrade to Windows XP Professional and Office XP or Office XP Pro.

If volunteer time, estimated duration of need:

If time for h/w upgrade is donated, I estimate that we need 20-25 minutes per workstation. Longer for software upgrade.

How we will support the gift on an ongoing basis:

If the memory (only) is donated, the MIS Coordinator will install the hardware upgrade.

How the gift will support our agency in helping the community:

6 of the workstations are used by our "Beginnings" team – the Pregnancy Counseling, Adoption and Foster Care programs.

5 are used by our Teen LifeLink (pregnancy prevention) program and Teen ParentLink or Teen FatherLink outreach programs.

2 are used by the Respite Program

1 is used by our agency's Quality Improvement Coordinator

3 are used by our Mental Health counselors

1 is used by the manager of our Food Pantry

1 is used by our Refugee social worker

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Agency Name: *Catholic Social Services of the Miami Valley*

What we need: (volunteer time, equipment, etc.)

9 new workstations with a network card

*to run Windows XP Professional
and Office XP or Office XP Professional*

*to replace 9 obsolete workstations running Windows 98 and Office 97 (3 machine) or
Office 97 Professional (6)*

If volunteer time, estimated duration of need:

N/a

How we will support the gift on an ongoing basis:

*Full time MIS Coordinator can install the machines. We have a standing agreement with
a local firm who provides maintenance for most of our hardware.*

How the gift will support our agency in helping the community:

*3 of the machines are used by social workers to help schedule appointments and track
visits to pregnant or parenting teen mothers in our Teen ParentLink program
3 are used by volunteers in our Emergency Food Pantry to quickly verify eligibility and
to track a history of service to clients who are hungry.*

1 is used by the assistant manager of Erma's House

1 is used by a social worker in our Respite program

1 is used in our Immigration program.